



safetysuite
INTEGRATED SAP SOFTWARE

WORKERS' COMPENSATION





Integrated workers compensation for all Australian jurisdictions

After a work related injury has occurred, our customers rely on the Workers Compensation module of SafetySuite to manage all aspects of the claim process, making the journey back to full health as dignified as possible.

Activity Management

Each claim will be progressed through a range of standard activities so that your obligations as an employer are met. These activities and processes have been built up over time in consultation with our customers and the WorkCover authorities to ensure that your system will produce a compliant outcome for your worker in a constantly changing regulatory environment.

Incapacity Payments

As your employee takes time off from work to recover, they will seek the support of a range of medical providers who will judge their

capacity to work and provide medical certificates accordingly.

With our native integration into SAP Payroll, these certificates can be immediately created as workcover absences and processed in the regular SAP payroll cycle so that the employee is paid according to the relevant jurisdictional rules. Our solution can directly read the SAP Payroll tables to determine NWE and CWE values and create the relevant wage types for payroll.

For insured organisations, SafetySuite Workers Compensation uploads your insurer reimbursements and reconciles them with the payments you have made.

Medical Providers

When your medical providers begin to submit their invoices for services, they can be entered directly into the claim record and the tight integration

into SAP Accounts Payable will ensure the timely payment and reconciliation of these accounts. Ongoing claims management requires constant communication between the parties involved, so to support that our solution is delivered with comprehensive correspondence management to ensure that all communications pertinent to the claim are recorded. Your library of standard letter templates are designed to ensure a consistent approach to all claims.

Having all your estimate, payment and recovery information in the one place allows SafetySuite to allocate premiums/provisions to the cost centres that contribute most to your claims portfolio.

Complete Coverage

SafetySuite ensures your compliance for managing compensation claims with support for all Australian jurisdictions, including Comcare. Regardless of whether you have just a few claims or are a large self insured corporation, SafetySuite has you covered.





Flawless execution of your obligations to transition your employee back to full duties



EFFORTLESS COMMUNICATION

Keep your team informed.

As a claim is raised, it's important to involve the right team of people to ensure the employee can return to full duties as quickly as possible. SafetySuite Workers Compensation will ensure you communicate effectively with your employee and their manager, health providers, insurers and your SAP payroll team to ensure a seamless transition back to full health.

Additionally, your library of standard letter templates and notification triggers are loaded into our correspondence management solution.



PROCESS EFFICIENCY

Constant monitoring to ensure compliance.

When your team is tasked with a range of activities to respond to an event, it's vital that each task is completed both effectively and in a timely manner. SafetySuite will allow you to track these tasks for completion and escalate those that are out of compliance.

SafetySuite Workers Compensation comes with a library of standard process based reports to assist with the monitoring of internal SLA's. Average and targeted times for all aspects of the claim are tracked.

Examples include the time from:

- Initial Injury to claim report
- Claim to completion
- Injury to first medical certificate
- Claim to determination
- First return to work
- Claim to lodgment with insurer



SELF INSURER INTERACES

Guaranteed compliance.

If you are self insured, we will provide you with the supported interfaces required for Australia and New Zealand. As the user keys in data it will be instantly validated according to jurisdictional requirements.

An audit log of submitted data is maintained so that whatever changes you need to make to a claim will be compared to submitted data and the system will determine what that change means and submit all corrections to the insurer.



INSURER UPLOADS

Keep your premiums low.

The requirements to move data from your insurer into your SafetySuite solution is constant, so standard uploads are provided with our solution. This makes the receipt of claim data a simple process.

SafetySuite provides the ability to upload files from the insurer to populate claim, estimate, payment, and recovery details.



REPORTING & ANALYTICS

Make decisions based on fact.

SafetySuite Workers Compensation provides you with an extensive catalog of transactional reports (90+), that cover every conceivable aspect of the claims process.

Additionally our KPI Reporting focuses on a range of functional areas such as:

- Activity Management
- Process Duration
- Status
- Cost

EXTEND WORKERS COMPENSATION WITH OTHER SAFETYSUITE PROCESSES

- Incident Management
- Early Intervention
- Rehabilitation
- Litigation
- Health Monitoring
- General Claims

STANDARD SAP INTEGRATION

- SAP HCM / Payroll
- SAP Time Management
- SAP Accounts Payable
- SAP Security & Access
- SAP NWBC





SafetySuite Workers' Compensation

Seamless claims processing from start to finish

Common Challenges

- Generate correct payments
- Eliminate manual systems
- Streamline WorkSafe / ACC reporting
- Data reconciliation with Insurer
- Double entry of data
- Accurate payroll calculations



Key Features of our solution

- Standard, proven business processes – not just a database.
- Integrated Payroll calculations
- Single, consistent approach to managing claims
- Standard insurer interfaces
- Supports insured and self insured companies.
- Native integration into SAP
- Comprehensive library of dashboards and detailed reports



Business Value

- Automation of manual processes
- Best in class claims management for SAP customers
- Centralised, consistent claim data
- Low cost IT solution
- Rapid implementation
- Compliance in all Australian and New Zealand jurisdictions

Standard Implementation

- Our skilled consultants can have this module up and running in your SAP system in just 5 weeks under normal circumstances.



INSPIRING SAFER WORKPLACES

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