



safetysuite
INTEGRATED SAP SOFTWARE

LITIGATION





Sometimes reaching an agreement just takes a little more time.

A lawyer, an emu and a cockatoo walk into a bar.....

Probably not the best time to finish that joke, but despite our desire to make light of the legal profession sometimes we just have to progress a claim down a legal avenue.

SafetySuite has two modules to administer claims for a wide range of issues. Regardless of whether it is to do with an employee injury or events that have impacted our physical property, we can assist in handling the issue through the common claim and insurance channels.

Unfortunately, it's not always possible for all parties concerned to agree on an appropriate outcome. So we turn to legal intervention. SafetySuite Litigation is designed to help you manage your claim through a range of legal channels regardless of your insurance status.

Broad Applicability

SafetySuite Litigation support allows you to create a range of different litigation types that provide for the management of processes such as:

- Conciliation,
- Arbitration,
- Tribunal hearings and
- Common Law.

As an integrated part of our solution suite, it's available to extend beyond business processes such as General Claims or Workers Compensation.

Document & Process Control

As the case is progressed through the relevant legal channel there will always be a requirement to produce and maintain a range of legal documents, correspondence, communication and committed actions.

Our Litigation module is able to ensure all of these elements are recorded and tracked against the original claim so that a complete record is maintained.

You will be able to track an event from the initial incident or notification, through your internal claims and insurance processes and then to the eventual litigation and determination/outcome. Every date sensitive action, call, letter and document for the complete claim lifecycle will be at your fingertips.

Privacy is assured

Your legal case information is not something that can be kept in an unsecured manner. Much of the data you will capture throughout the legal lifecycle can be subject to strict confidentiality. SafetySuite utilises SAP security and access protocols to ensure that your legal and administration team only get to see the information relevant to their role.

So then the cockatoo turns to the emu and says....



Manage your case through to its outcome.



INTEGRATED LITIGATION

Extend your regular business processes in SAP & SafetySuite

SafetySuite Workers Compensation & General Claims facilitates the management of insurance policies and claims for:

- Employee injuries
- Motor vehicles,
- Property loss,
- Public liability and
- Marine claims,

When you find yourself in the position that the stakeholders to a claim cannot find common ground, such as accepting liability or disagreeing with the a determination then our Litigation module is available to assist in the next phase of the inevitable legal process.

The legal process just extends your claim activities, so there is no need to replicate data or access 3rd party systems. Your legal process is fully integrated into your SAP and SafetySuite solutions.



FLEXIBLE CONFIGURATION

The solution is highly configurable so each customer can take our standard solution and further refine the available tabs and data fields to ensure that all the aspects of their case types are supported. Dates, reviews, documents, attachments, involved parties. Make it what you need.



DOCUMENT CONTROL

Apply rigour to your paperwork

Any legal process will require the ability to create and track a range of documentation and correspondence, and track others as attachments to the claim itself. SafetySuite Litigation provides you with the rigour required to satisfy this essential process.



CHALLENGE TO A DETERMINATION

When the stakeholders to a claim cannot agree on the initial determination, the issue can escalate through the various legal courts. Each jurisdiction will therefore have different configurable constructs.

Comcare Example

- ↳ Reconsider own motion
- ↳ Reconsideration
- ↳ Administrative Appeals Tribunal
- ↳ Other Courts

State Based Example (Victoria)

- ↳ Conciliation
- ↳ Victorian Civil and Administrative Tribunal
- ↳ Other Courts



TASK MANAGEMENT

Your claim and legal team will no doubt be tasked with a range of activities to satisfy the requirements of an ongoing legal activity. These are often date critical so it's vital that each task is completed both effectively and in a timely manner. SafetySuite will allow you to track these tasks for completion and escalate those that are out of compliance.



FINANCIAL OUTCOMES

As you progress through the legal process your financial estimates can be entered directly against the claim. Fields exist to capture the estimates necessary to determine if any further legal challenge is worthwhile. As payments are made, they are integrated back to the original claim and paid directly via our native integration to SAP Accounts Payable.

UTILISE LITIGATION WITH OTHER SAFETYSUITE PROCESSES

- General Claims
- Workers Compensation
- Incident Management

STANDARD SAP INTEGRATION

- SAP HCM / Payroll
- SAP Time Management
- SAP Accounts Payable
- SAP Security & Access
- SAP NWBC





SafetySuite Litigation

Comprehensive support for all claim litigation.

Common Challenges

- Manual filing systems
- Documents not linked to a claim
- Disconnect between incident, claim and legal process
- No electronic monitoring of tasks and obligations



Key Features of our solution

- Standard business processes written in collaboration with our customers.
- Single, consistent approach to managing litigation.
- Supports insured and self insured companies.
- Native integration into SAP
- Comprehensive library of dashboards and detailed reports



Business Value

- Automation of manual processes
- Best in class litigation assistance for SAP customers
- Centralised, consistent data
- Low cost IT solution
- Rapid implementation

Standard Implementation

- Our skilled consultants can have this module up and running in your SAP system in just **5 weeks** under normal circumstances.

